

10A NCAC 27G .6102 STAFF

- (a) At least one staff member shall be designated to coordinate and supervise activities of the emergency services network.
- (b) A qualified professional, as appropriate to the client's needs, shall be available for immediate consultation and for direct face-to-face contact with clients.
- (c) Prior to providing emergency services, each staff member or volunteer shall be trained in:
 - (1) available resources;
 - (2) interviewing techniques;
 - (3) characteristics of substance abuse disorders, developmental disabilities, and mental illness;
 - (4) crisis intervention;
 - (5) making referrals; and
 - (6) commitment procedures.
- (d) Volunteers shall be supervised by a qualified professional.

History Note: Authority G.S. 122C-117; 122C-121; 122C-154; 122C-155; 143B-147;
Eff. May 1, 1996;
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. July 20,
2019.